

Warranty Certificate



We only manufacture and supply quality products.

We furnish a warranty for the system components supplied by us for 10 years from date of delivery.

Heating Pipes

Free replacement if damage occurs to the heating pipes and PU plates which can be demonstrably attributed to manufacturing defects and for which we are at fault. For your further protection against damage to the heating pipes that we supply, we have a product liability insurance with a sum insured of

EUR 2.5 Million/Insured Claim

EUR 5 Million/Year

Within the above mentioned period, we also assume liability for damages caused to third party property because of a fault to the heating pipes that we supply and for which we are responsible. Insofar as claims go beyond our liability according to legal provisions, we are only liable insofar as the claim assigned to us is covered by insurance protection from our product liability insurance.

The prerequisite for our liability is always:

- The exclusive use of our approved system components.
- Compliance with our planning, operating and installation instructions.
- Compliance with the relevant technical standards.
- Professional installation by an authorised specialist company.

We are free to fulfil our obligation in the form of a replacement delivery or repair carried out by us or by third parties. In addition, our General Terms and Conditions as amended shall apply.

We hereby assume the warranty for any consequential damages to our EMPUR® surface heating in accordance with this warranty certificate for the following object:

Construction project: _____

Street, P.O. Box/Place: _____

Executing specialist company: _____

Date of installation/commissioning: _____

Buchholz-Mendt, _____

Signature: _____